



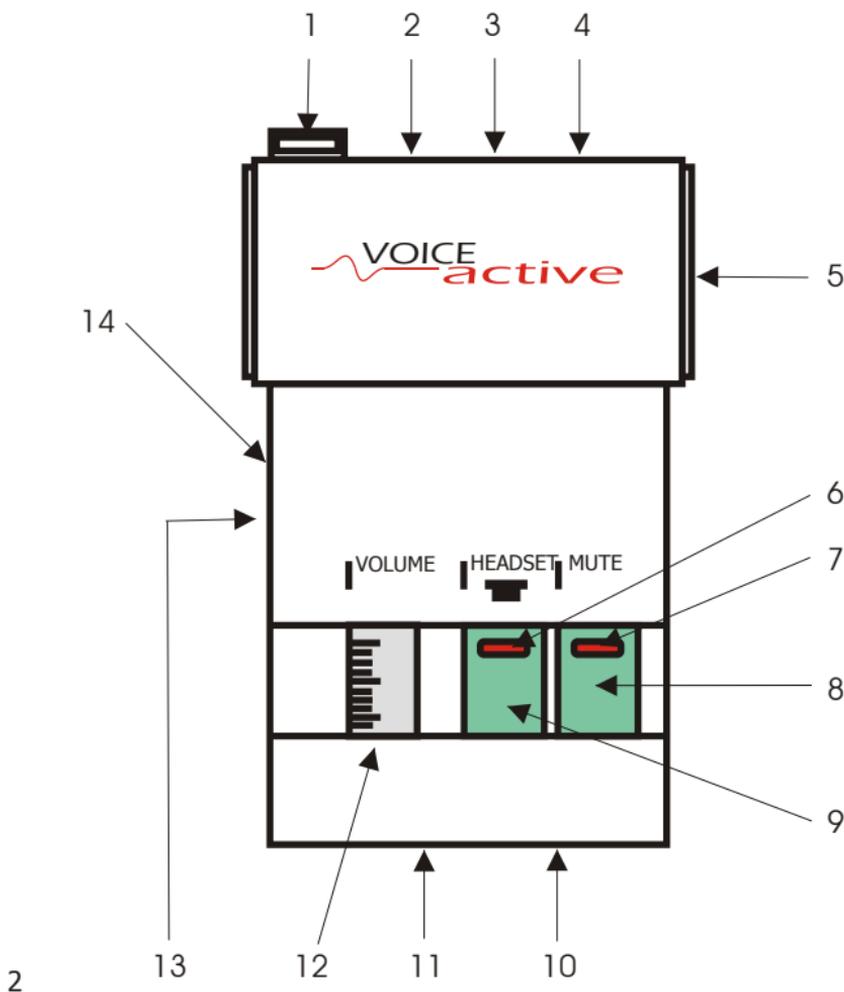
VoiceAmp II

User Guide

Part Number VAHE18 Issue 1.0

Introduction

Congratulations on purchasing the Voice Active VoiceAmp II - multipurpose headset adaptor. This unit is supplied to make your office telephone "headset compatible". Please read the following instructions carefully to successfully set up and operate your headset and adaptor.



Features

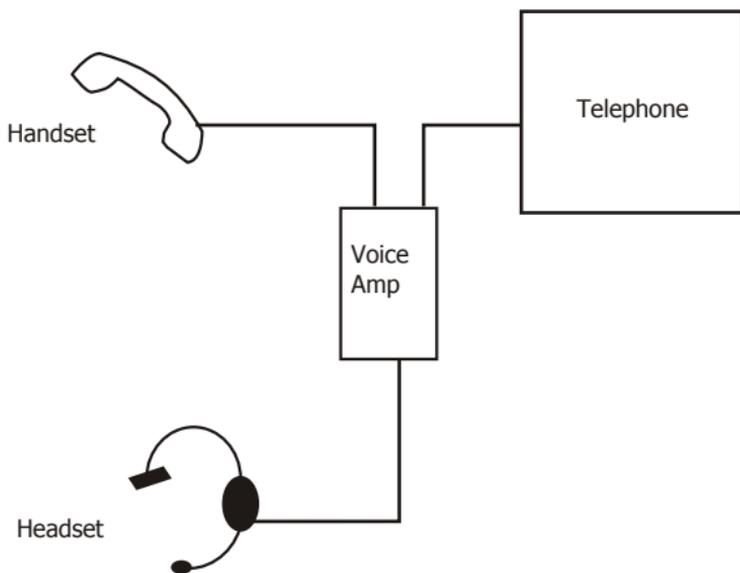
1. Mounting for headset stand
2. DC Power socket
3. Telephone jack socket
4. Handset jack socket
5. Battery compartment
6. Headset active/busy indicator
7. Mute indicator
8. Mute switch
9. Handset/Headset selection switch
10. Headset jack socket
11. Headset compatibility switch
12. Volume control
13. Additional control switches
14. Compatibility switch compartment

Pack Contents

1. VoiceAmp II Headset Adaptor
2. Standard Stub Cable
3. 2 x AA Batteries (Alkaline)
4. Instruction booklet

Installation

1. Unclip the battery compartment cover (5) and install 2 x AA batteries (supplied) and replace the cover.
2. Plug the stub cable (supplied) into the telephone jack socket (3).
3. Unplug the coiled handset cord from the base of your telephone and plug in the free end of the stub cable instead.
4. Plug the coiled handset cord into the handset jack socket (4).
5. Plug the headset lead into the headset jack socket (10).

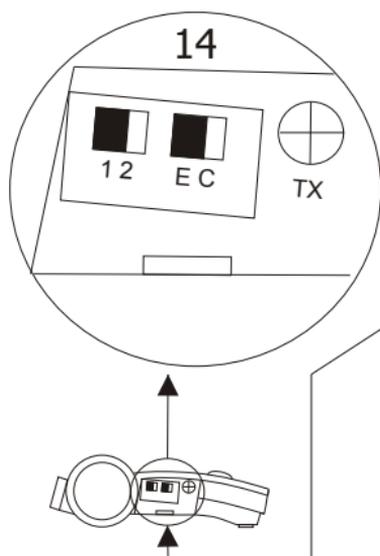


Operation

1. Lift the handset off the cradle, you may be able to program a key to activate the hook switch instead. Check with the instruction manual for your system.
2. You should hear dial tone in the handset, press the handset/headset switch to change over to headset mode. The Indicator will flash to show that the headset is active.
3. Dial and speak as normal, when finished, hang up, the indicator will extinguish.

Configuration

The VoiceAmp is factory set to be compatible with the majority of telephones. It can be configured to work with other systems using the compatibility switches.



- 1 = Pin out - TRRT
- 2 = Pin out - RTTR
- E = Electric mic setting
- C = Carbon mic setting
- TX = Clockwise increase mic level
anti-clockwise decrease level
(Factory setting 1E)

Dip switches (underneath amp)

1. ON = 2 dB increase Rx level
2. ON = 2 dB increase Tx level
3. ON = disable power save
(for dynamic mic)

Troubleshooting

Callers can't hear me or I can't hear my callers

Check all cables are connected correctly.

Check that the compatibility switches are correctly configured (factory setting is 1E).

Check the handset/headset button (9). Push the button in for headset use and push again to release for handset use.

Callers voice is low or distorted

Adjust the receiver volume (12) to a more suitable level.

Check the condition of your batteries - always use alkaline cells.

Boost the receive volume by changing dip switch 1 to ON.

Check that the compatibility switches are correctly configured (factory setting is 1E).

Callers can't hear me, but I can hear them

Make sure that your headset microphone is positioned correctly - it should be approximately 25mm from the front of your mouth.

Adjust the mic gain (14) to the desired level.

Check that the mute switch isn't depressed - the indicator (7) will be lit if the microphone is muted.

Boost the receive volume by changing dip switch 2 to ON.

My voice echoes or sounds like I'm in a tunnel

Check the mic gain and receiver level and reduce either or both.

Make sure that dip switch 1 and 2 are set to OFF.

My VoiceAmp appears to be dead

Check the condition of your batteries and replace if necessary..

Change dip switch 3 to ON - to disable the battery saving feature.

Warranty

This product is covered by a two year manufacturers warranty which covers electronic/electrical failure only. Voice Active endeavours to evaluate the warranty claim on the day of receipt and to return any repaired or replaced goods for delivery on the next working day wherever possible.

Faulty product under warranty should be returned to:

Voice Active

11 Ferney

Dursley

Gloucestershire

GL11 5AB

Items should be securely packed, preferably within the original packaging or suitable box or padded envelope and should include either a completed return slip (below) or a letter with full contact details and a description of the fault. To ensure safe delivery we recommend that a Proof of Delivery service is used.

NAME: _____

COMPANY _____

ADDRESS _____

POSTCODE _____

TELEPHONE _____

FAX _____

TELEPHONE SYSTEM _____
